

User manual

MANUEL D'UTILISATION
GEBRUIKSAANWIJZING
GEBRAUCHSANWEISUNG
MANUALE DI ISTRUZIONI
MANUAL DE INSTRUCCIONES
INSTRUKCJA OBSŁUGI
NÁVOD K OBSLUZE

Quava



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1 Preface

Congratulations! You are now owner of a Vermeiren rollator!

Thank you for your trust in the products of Vermeiren. To support you on the use of this rollator and its operating options, this manual is offered. Please read it carefully; it will help you to get familiar with the operation, capabilities and limitations of your rollator.

If you still have questions after reading this manual, do not hesitate to contact your specialist dealer. He/she will be glad to help you.

Important note

To ensure your safety and to prolong the lifetime of your product, please take good care of it and have it checked and serviced on a regular basis.

This manual reflects the latest product developments. Vermeiren has the right to implement changes to this type of product without any obligation to adapt or replace similar products previously delivered.

Pictures of the product are used to clarify the instructions in this manual. Details of the depicted product may deviate from your product.

Information available

On our website, <http://www.vermeiren.com/>, you will always find the most recent version of the information in this manual. Please consult this website regularly for possible updates.

Visually impaired people can download the electronic version of this manual and have it read out by means of a text-to-speech software application.

2 Your product



1. Brake lever
2. Handgrip
3. Backrest belt
4. Seat
5. Shopping bag
6. Wheel (4x)
7. Frame
8. Walking stick holder
9. Frame cross
10. Strap
11. Reflectors
12. Location of the identification plate

3 Before use

3.1 Upon delivery

Unpack your product and verify if the delivery is complete. Following items should be included:

- Rollator frame with seat, 4 wheels, 2 brake systems and 2 adjustable handgrips
- Shopping basket
- Walking stick-holder (1 set)
- Backrest belt
- Manual

Verify your product for transport damage. If you find any damages after delivery, contact the transporter.

3.2 Intended use

Indications and contraindications: The rollator is meant as support of the leg function during walking. Do not use the rollator if you have other physical limitations that may cause unsafe use of your rollator, like a weak arm, balance disorders, impaired vision, limb loss, ...

The rollator is designed and produced solely to be used as walking aid for one person with a maximum weight of 136 kg.

The rollator will compensate the lack of adequate support by the legs by leaning on, or moving with, the rollator with usage of the upper limbs or chest. The rollator will provide better stability, support and safety during walking.

It is not intended for transport of goods and/or more people than the user.

The rollator can be used indoor and outdoor.

It should only be used on surfaces where all four wheels are touching the ground. Do not use the rollator on rocky, bumpy or sandy terrain, or places with a steep inclination. The rollator may become unstable. Look for flat, stable areas, and bevelled kerbs to walk with your rollator.

Please check all technical details and limits of your rollator in §7.

The warranty on this product is based on normal use and maintenance as described in this manual. Damage to your product caused

by improper use or lack of maintenance will cause the warranty to lapse.

3.3 Safety instructions

 CAUTION Risk of injuries

Please read and follow the instructions in this manual. Otherwise you may get injured, or your rollator may get damaged.

- Check that no stones or other objects block the wheels of the rollator.
 - Make sure that both brake levers are in parking mode before you use the rollator as aid to stand up. When you are standing comfortable and stable, you can unlock the parking brakes.
 - While walking, keep both hands on the handgrips.
 - Be aware that some parts of your rollator may get very hot or cold due to ambient temperature, solar radiation, heating devices, etc. Be careful when touching.
 - Before every use, check that the handgrips are firmly secured, see §4.1.
 - Do not hold the handgrips with wet hands. If you do so, you can lose your grip and lose your balance.
 - Do not proceed with your rollator into traffic. Always stay on the pavement.
 - Take note of the instructions for care and service. The manufacturer is not liable for damage caused by improper servicing / care.
- i** Be aware that your rollator may interfere with some types of anti-theft systems, depending on the settings used. This may cause the shop's alarm to go off.

3.4 Symbols on the rollator



Maximum weight of user



Type designation

3.5 Shipping and storage

The shipping and storage of the rollator should happen according to the technical specifications in §7. Make sure that the rollator is stored dry.

Provide sufficient covering or packaging to protect the rollator from rust and foreign bodies (e.g. salt water, sea air, sand, dust).

Make sure no objects are stored on or against the rollator to prevent damage.

4 Adjustments

4.1 Adjusting height



CAUTION

Risk of falling

- Do not exceed the maximum height adjustment of the handgrips, your rollator will not be stable anymore.
- Make sure that the handgrips are locked before using the rollator.

CAUTION

Risk of damage to the brakes

Don't pull the handgrips too high to prevent damage to the brake cable.



The handgrips can be adjusted in height according to body size with the following steps:

1. Put your rollator in parking mode, see §5.2.
 2. Press and hold adjustment button (3) on the handle.
 3. Adjust the height of handgrip by raising or lowering it (6 different positions: in steps). Release button (3) to lock the height adjustment.
- i** When standing straight, the handgrips should be as high as your wrists. Leave your arms hanging loose.
4. Pull the handgrip up and push it down to check if it is locked.
 5. Adjust the other handgrip in the same way.
 6. Check that both handgrips are set on the same height mark.

5 Using your rollator

5.1 Unfolding / folding



CAUTION

Risk of entrapment

Keep fingers, buckle and clothes away from the folding mechanism and frame cross.



CAUTION

Risk of falling

Check that the rollator is completely open and that the frame is locked.

5.1.1 Unfolding rollator

1. Place the package with all four wheels on the floor and with the handgrips in front of you, see figure 2.
2. Raise both handgrips to fully upright position and spread the handgrips apart, see figure 1.

Figure 1: Unfolding rollator



- i** Make sure that the handgrips are fully upright before spreading the seat. If not, the frame cannot be opened completely. If this is the case, pull the seat up again to make the frame close and repeat step 2.
3. Push with both hands the sides of the seat down. Keep pushing on the frame tubes till the frame is locked; a click can be heard during locking.
 4. Check if the frame is locked, by pushing the handgrips to each other.
 5. Adjust the handgrips to the desired height (see details in §4.1).


5.1.2 Folding rollator

1. Remove walking stick and shopping bag.
2. Pull the seat upward by red strap.
3. Push handgrips (2) to each other, to close the frame.
4. When the frame is in the smallest position, move the handgrips down (figure 2).
5. Wrap the strap (14) around the top and lower part of the frame. Pull the strap through the buckle and fasten with the velcro.

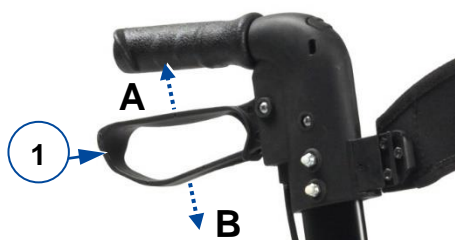
Figure 2: Folding rollator



5.2 Brake system

 CAUTION Risk of falling


Check the working of the brakes to ensure your safety. The condition of the braking system is influenced by wear, oil and other contamination of the rear wheels and braking mechanism



The rollator is equipped with brakes, operated by two brake levers (1). The brake levers can be used in two braking modes: running brakes and parking brakes.

- To use the running brakes, pull both brake levers (1) simultaneously upwards [A]. To stop braking, release the brake levers.
- To use the parking brakes, push both brake levers (1) downwards in locked position [B]. Always use both parking brakes simultaneously. To end the parking mode, pull both brake levers simultaneously upwards.

5.3 Backrest belt

 CAUTION Risk of falling

Before using the seat:

- Make sure that backrest belt (5) is well secured to the frame.
- Check that all screws, bolts and nuts of belt (5) are well tightened.


Belt and holder can easily be mounted by pushing its base over the protruding part of the support on the frame, see example in figure 3. Push it down until the bottom and tighten the screw (16).

Figure 3: Sliding the backrest belt on/off



To demount, loosen the screw and slide the base upwards again until it slides from the support.

5.4 Shopping bag


 CAUTION Risk of falling, tipping over

Do not overload the shopping bag.

The maximum carrying weight of the shopping bag can be found in §7.

The shopping bag is meant to be mounted on the hooks below the seat. For this, the bag is equipped with two loops, one at each side of the bag.

5.5 Negotiating kerbs

 CAUTION Risk of falling

Take kerbs straight, with both front wheels aligned to the kerb. Keep the rollator nearby.

To make it easier to take small obstacles, such as kerbs, the rollator is equipped with a tipping aid on the two rear wheels.

1. Make sure you are standing stable while holding both handgrips.
2. Use one foot and push on tipping lever (14) to lift the front wheels.

3. Keep the rollator in that position with the handgrips and move slowly forward until the front wheels are on the kerb.
4. Now lift the handgrips and move forward to place the rear wheels on the kerb.
5. When the rollator is standing stable, you can take the kerb yourself.



5.6 Sitting down, standing up and walking



CAUTION

Risk of falling

Make sure that both brake levers are in parking position before sitting down, see §5.2. Keep the brake levers in this position until you start walking again. Keep your feet between the rear wheels.

1. Push both brake levers down to parking position.
2. While leaning on the handgrips, turn around and sit down on the seat.
3. To stand up again, lean on the handgrips and turn around.
4. Pull both brake levers up and use the running brakes.
5. Release the brake levers and step forward with the rollator close to your body.

6 Maintenance



Regular care ensures that your rollator is preserved in a perfectly functional condition. For the maintenance manual, refer to the Vermeiren website: www.vermeiren.com.

6.1 Cleaning

Use a soft, damp cloth and lukewarm water with a mild household soap to clean the rollator. Avoid soaking.
Do not use abrasive cleaning agents to clean.

6.2 Disinfection

CAUTION

Risk of damage

Disinfections may only be undertaken by trained persons. Consult your specialist dealer.

Use a soft, damp cloth and lukewarm water with a mild household disinfectant to clean the rollator.

6.3 Inspection / Service / Repairs

The expected service life of your rollator is 5 years. The lifespan is influenced by use, storage, maintenance, service and cleaning.

Before you resume use of the rollator, it should be inspected on following points:

- Completeness.
- Folding mechanism: functioning well.
- Bolts and nuts: tightly fastened.
- Brakes: functioning well.
- Wheels (stability, tracking, fixing screws). In case of regular contact with wires, hair or other residues, the wheels may get blocked. Check regularly that the wheels rotate freely and that they are in good condition.
- Frame (deformation, stability, connections).
- Handgrips (safe locking of height adjustment system, good support of handgrips).
- Seat (wear or damage).

Your rollator is constructed of aluminium and plastic components. We recommend to have your rollator inspected at least once a year, but the service frequency depends on the frequency and intensity of use. Consult your specialist dealer to make an agreement on service frequency.

Repairs and replacements may only be undertaken by trained persons, and only genuine replacement parts of Vermeiren should be used. Do not hesitate to use the services offered by your specialist dealer. He/she will be glad to assist you regarding any service and repairs.

6.4 Reuse

Before each reuse, have the rollator disinfected, inspected and serviced according to the instructions in §6.2 and §6.3 .

6.5 Disposal at end of life

At end of life, you need to dispose your rollator according to the local environmental legislation. The best way to do so, is to

disassemble the rollator to facilitate the transport of recyclable parts.

7 Technical details



CAUTION

Risk of unsafe use

Be aware of the correct settings and limits of use like described in this manual

Make	Vermeiren
Type	Rollator
Model	Quava

<i>Description</i>	<i>Dimensions</i>
Maximum user weight	136 kg
Maximum weight of basket load	5 kg
Dimensions unfolded L x W X (H)	710 x 655 x (830-955) mm
Dimensions folded (handgrips in lowest position) L x W X H	910 x 280 x 340 mm
Handgrip height	830-955 mm
Recommended body height	165 – 195 cm
Distance between handgrips, unfolded	490 mm
Seat height	540 mm
Seat width	450 mm
Seat depth	225 mm
Total mass - without basket and backrest belt	7,05 kg 6,65 kg
Wheels	200 x 35 mm (4x)
Brakes	Running & parking brakes
Turning width	895 mm
Storage temperature	+5°C - +41°C
Storage humidity	30% - 70%

We reserve the right to introduce technical changes.
Measurement tolerance +/- 15 mm / 1,5 kg / 1,5°.



Service registration form

This product (name):

was inspected (I), serviced (S), repaired (R) or disinfected (D):

By (stamp): Kind of work: I / S / R / D Date:	By (stamp): Kind of work: I / S / R / D Date:	By (stamp): Kind of work: I / S / R / D Date:
By (stamp): Kind of work: I / S / R / D Date:	By (stamp): Kind of work: I / S / R / D Date:	By (stamp): Kind of work: I / S / R / D Date:
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Instructions for specialist dealer

This instruction manual is part and parcel of the product and must accompany every product sold.

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Basic UDI: 5415174 120606Quava 88

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